



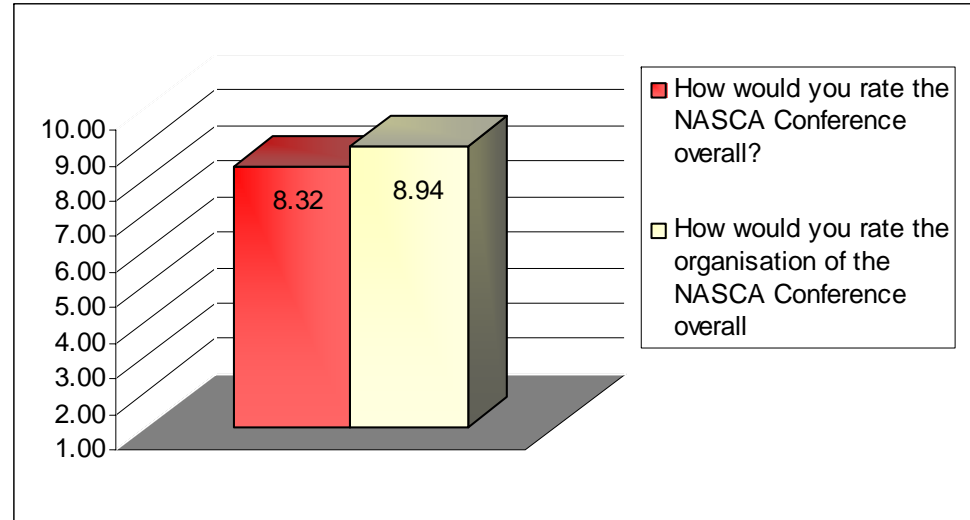
NAVIGATING

The Challenges

Needs Assessment and Service Communication
Christchurch, 1 & 2 December 2008

SURVEY RESULTS 2008

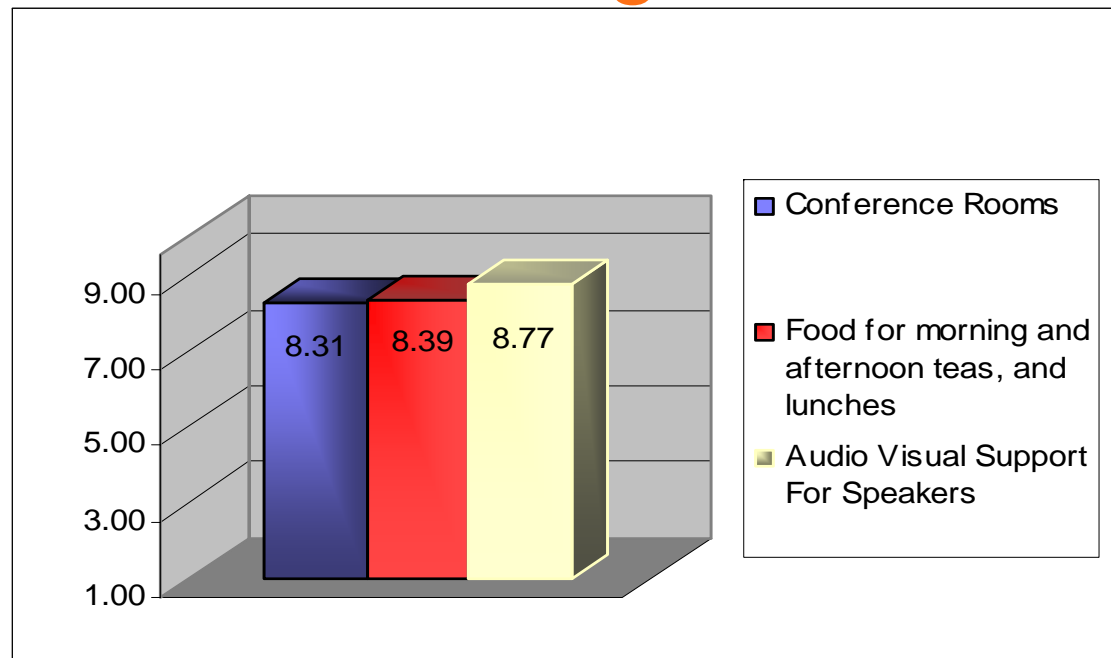
Rating the conference



Future suggestions: High calibre presenters could visit regions individually to motivate and pass on information to regions throughout NZ instead of all sector workers coming to a conference incurring huge costs which NASC's could direct in other areas.

Would be good if information about NASC would reach all the places that do assessments under NASC. We are at Dunstan Hospital Clyde and hear nothing

Please rate the Conference Venue on the following areas

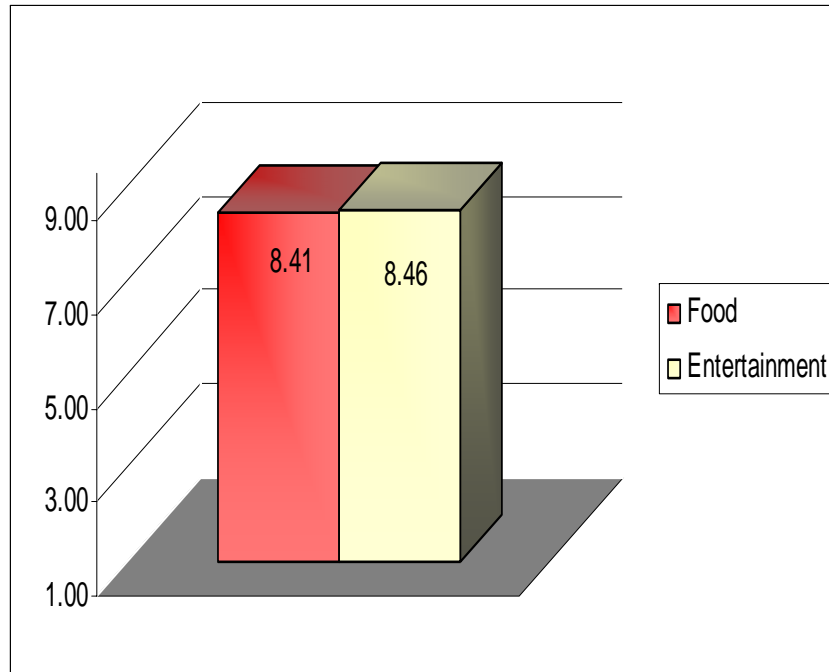


Please rate the Conference Venue on the following areas

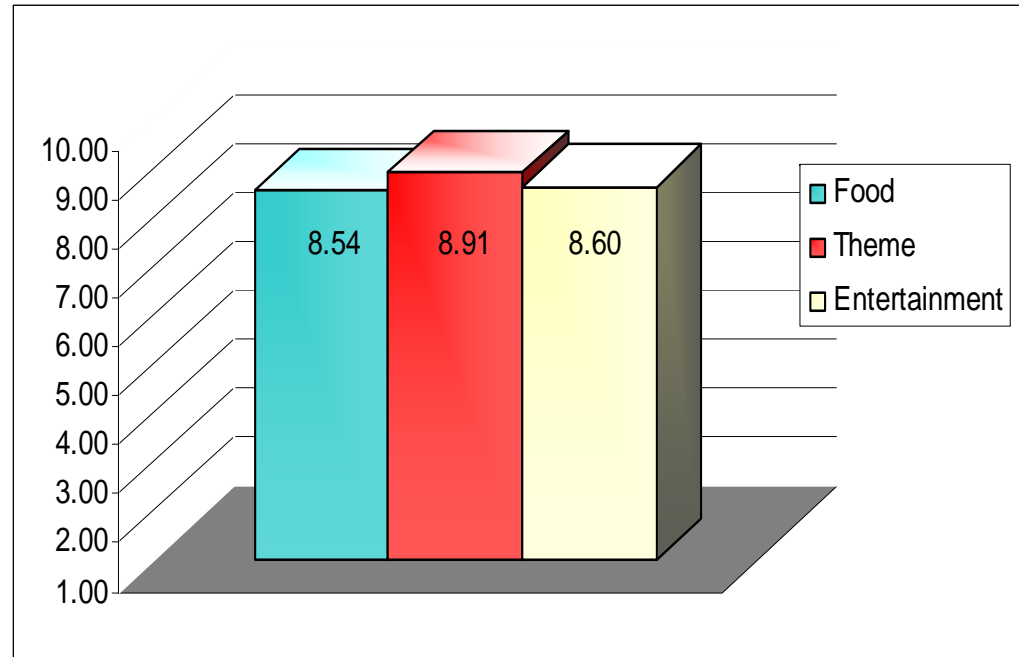
Comments

- Delicious food
- Sound system had its up and downs
- Set up coffee/tea stations so that they flow
- Would like to know more about NASCA was scarcely promoted at this conference
- Warmer rooms
- More room for catering - a bit crowded
- Great food! Didn't have a bulk feel to it - More fresh coffee/cart would have been good on site
- Hotel Grand Chancellor Restaurant did not have capability or capacity to cope with numbers, had 1hr & 45min wait for dinner
- Guest Speakers who know what we need - techniques, tools, resources training workshops as opposed to presentations where it is more interactive

Conference Opening



Conference Dinner



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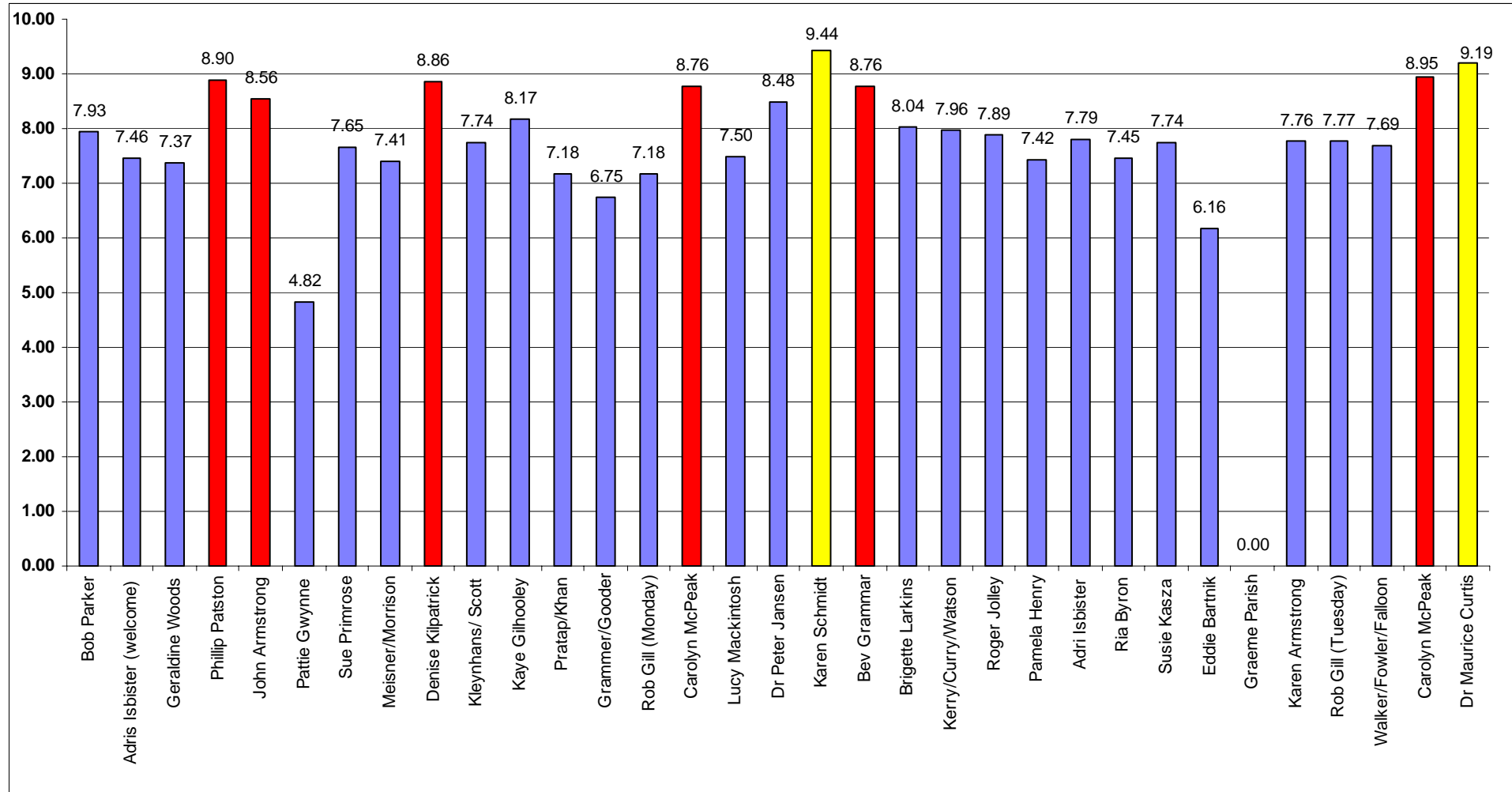
Conference Opening/Dinner

Comments

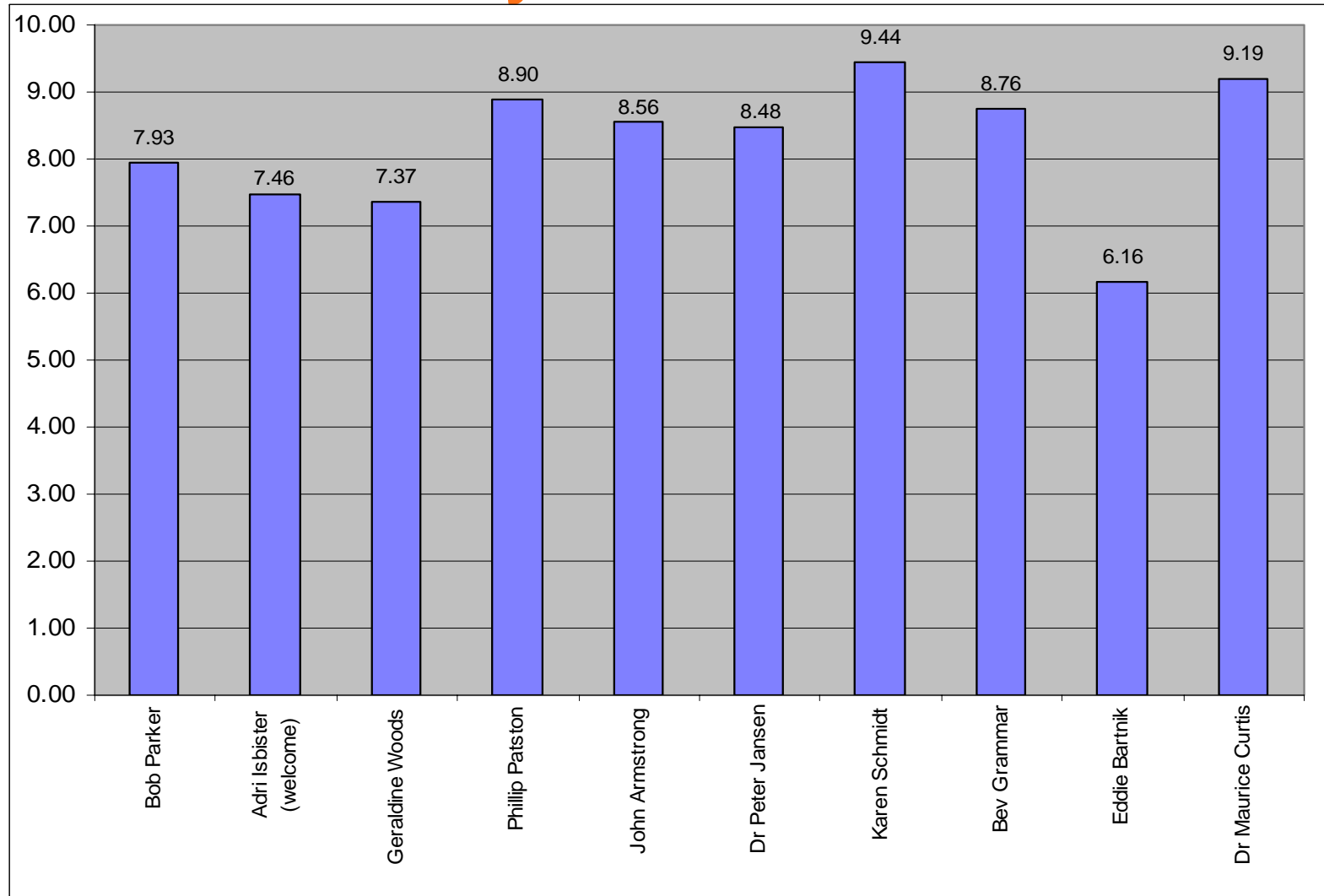
- Dinner and drumming excellent
- Caribbean night and team building drums was creative 10 out of 10
- Venue was good, after function was fun
- The Caribbean evening fantastic – thanks
- Shorter entertainment period before dinner - bread platters on tables when seated to nibble on, for those of us who have been on the go since 5am!
- Provide wine/beer at conference dinner or provide subsidized cost
- The band @ the dinner was terrible, it didn't fit the theme of the night



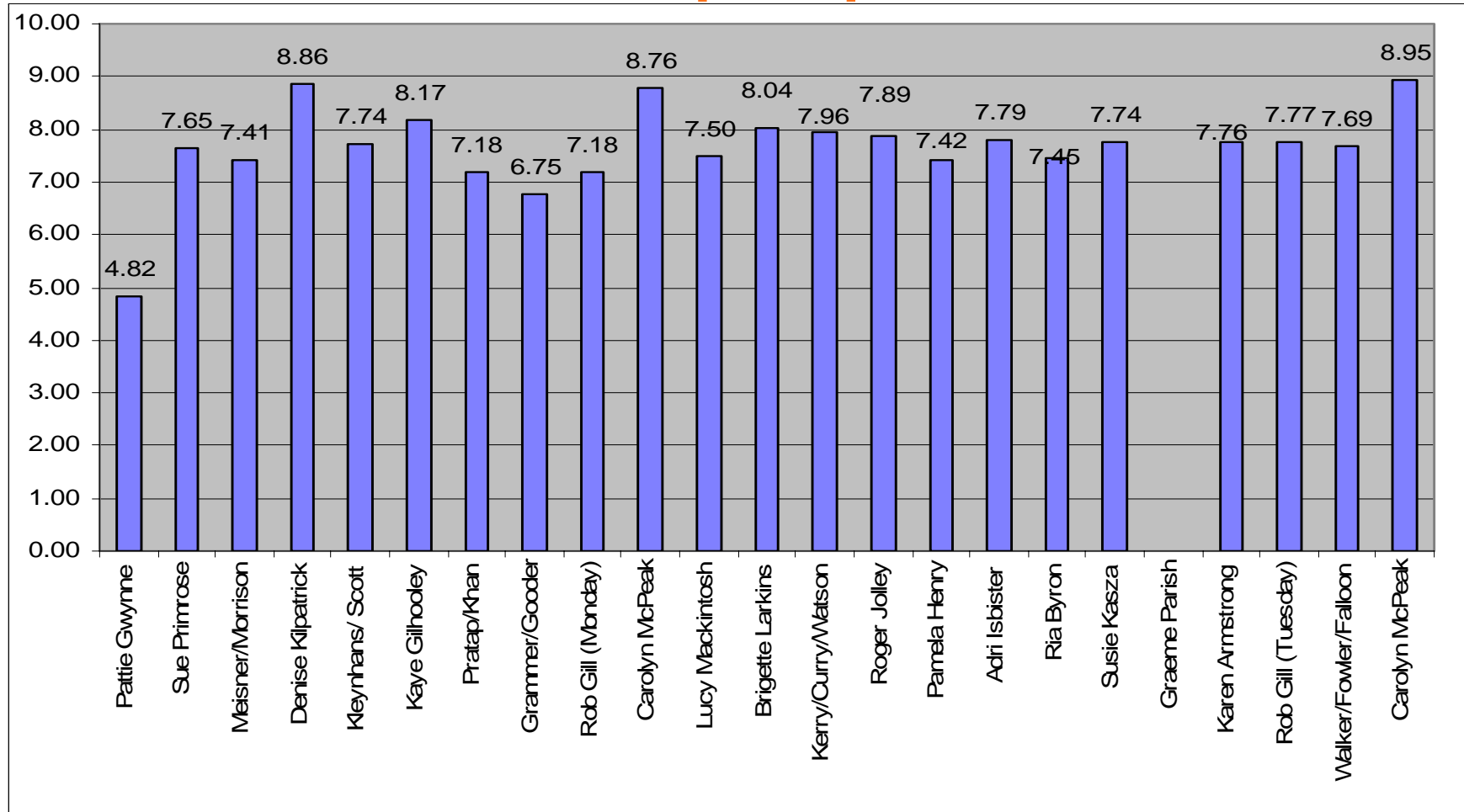
Overall view of all the presenters



Plenary Presenters



Workshop Speakers



Was there the right amount of time for discussion of presentations at the Conference?

84 people responded

86% thought right amount of time

14% thought too little time



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Did we cater for all your requirements

- **98%** said yes
 - Very little that was new or different than current practice
 - Not enough information on the presentations to make informed choices of which to attend
 - It was very good
 - Exceeded my expectations
 - Great conference thanks, good was really great

Was the information leading up to the conference sufficient in detail?

- **83% said yes**
 - It would have been good to have had the abstracts earlier or on the website
 - Did not receive any information until arrival (*Person was not registered*)
 - Good information
 - Would have liked more detail regarding the optional sessions - not just the titles
 - Well informed and kept up to date on website
 - More detail on workshops would have been good
 - Easy to use book, invoicing was great
 - Presentations, recording, website great

Main comment was that delegates wanted more information on the session choices

What did we do well?

- Keeping us informed by email
- The timing of presentations was magnificent and all ran to plan
- The content was irrelevant to service coordination in a lot of respects
- Organisation, timeliness and time management venue, decorations
- On our un-announced arrival, conference staff were great and really helpful
- Very well organised, excellent idea having programme on name badges - fantastic quick reference
- Great venue and key note speakers
- Conference flow was great
- Sound system and IT Support
- Keeping to time schedules
- Great venue, loved the bags and colour orange you used in display and name tags
- Concurrent sessions were a great idea although there were many and hard to pick one or two
- Responding during registration time promptly
- Excellent speakers - consistently excellent, organisation detail perfect

What could we do better?

- Extend the NASCA professional body
- More of the same is all that is required
- For non-resident delegates would have preferred to have a discount for not being able to attend dinner
- More interesting speakers - A few more inspirational speakers
- Stop constant in/out of room of technicians
- More speakers on older person health
- More mental health focus
- A little confusion when finding the correct rooms for concurrent session, although not a great problem
- Check with attendees re their comfort during proceedings
- More real life experiences are always good to listen to and learn from
- Main guest speaker with 1 hour slots taking too long
- Persuade Peter Jansen to allow his presentation to be taped, valuable addition to his PowerPoint
- More entertaining presentations, Karen Schmit, Philip Patston and Bev Grammer were great
- Water on tables rather than at back of room
- Air Con too cold

Location

Where would you like the conference to be held next time?

Wellington scored the highest, followed equally by North Island and Auckland

Other options were

Christchurch, Hawkes Bay, Lower North Island, Napier, Nelson, Queenstown, Rural town, South Island, Hamilton, Australia, Fiji, Dunedin, Rotorua



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Would you prefer the conference to be held annually or bi-annually?

Bi annually	69%
Annually	31%

Will you come next year?

Yes 97%	2 people said no
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Will you tell others to come next year?

Yes 99%	1 person said no
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